

## Frequently-Asked Attendance Questions: Remote 2.0

### Are students allowed to skip class meetings if they do an assignment independently?

- No! Work completion is separate from class attendance.

### When are students considered absent?

Students are absent when they miss **MORE** than 15 minutes of class. This could mean any of the following situations, as well as others that are not listed:

- Students are there for attendance but then leave the class.
- Students do not sign in through the teacher-directed means (Google Sheet, etc.).
- Students arrive to class more than 15 minutes late.
- Students are not responsive to multiple questions or outreach attempts by their teacher during that class period. (i.e. Students may not "pretend" to be in class by joining a zoom call and then doing something else).

### What should students do if they are having a technology issue?

***If you are having trouble accessing your class via Zoom/Google Meet, please email the teacher right away AND access technology help to see if you can fix it and get into class for necessary instruction. See below information for ways to access help:***

*Please contact Hinsdale South Technology staff at [helpdesk@hinsdale86.org](mailto:helpdesk@hinsdale86.org) OR at 630.655.6180 if you are having a computer issue. Technology staff can help trouble-shoot over email and phone or, if necessary, set up a time for you to bring your computer to South for hands-on assistance. If you don't have Wifi, please contact our Hinsdale South Technology staff at [helpdesk@hinsdale86.org](mailto:helpdesk@hinsdale86.org) so that they can provide you a pickup time for a Wifi hotspot between 8:00 AM and 3:00 PM Monday through Friday. Free Wifi is also available at **various locations in and near our community.***

**If you are unable to get into the class after accessing technology help, please email your teacher and copy your dean (Dean O'Malley A-K at [jomalley@hinsdale86.org](mailto:jomalley@hinsdale86.org) OR Dean Elo L - Z at [lielo@hinsdale86.org](mailto:lielo@hinsdale86.org)).**